

THE IPN DISPATCH

IPN Monthly Dispatcher Update

JANUARY 2016

RAFFLE WINNERS

Your IPN Admin Team is excited to announce that NHA065 was our grand-prize winner and he chose the 48-inch LED/LCD Plasma TV (other option was a Sonos-5 sound system). The prizes this year are each valued at \$500.



We just could not help ourselves and drew a second name, WAS025, to win a 2016 IPN Dispatcher T-Shirt. These shirts are always a hot commodity and he will get the first one off the presses!

Our Facebook raffle was for a Firefighter “2nd Alarm” Edition of Monopoly. Again, we had such a great response with new adds to the Facebook page that we picked 2 names instead of 1. Congratulations to Bruce Lanham and Jonathan Gray.

If you have not done so already, you can view the raffle videos on the Facebook page and wish them congratulations. If you have not joined the IPN Dispatcher page yet, please email support for an invite.



See the page here: [Dispatcher Facebook Page](#)

Be on the look out for future give-ways!
Merry Christmas and Happy Holidays from your IPN Family

Dispatcher Meeting -Daytona, FL

In conjunction with Fire Rescue East in Daytona Florida, there will be an IPN dispatchers get together on Friday January 22nd at 6PM. This gathering will take place at 18:00 Hours at the Daytona Wing House located at 2721 W International Speedway. This is exit 261 off Interstate 95. If you plan to be in the area and would like to attend please RSVP the support team.

Dispatchers from any chapter are welcome. Admins Chuck Lowe and Michael Heeder will be there to meet the dispatchers, answer questions, and provide updates on IPN policy and new alert types.

Food and non alcoholic beverages will be provided.



IPN Dispatcher of the Month

We are pleased to announce that **PEN043** has been named DOTM!

He has been an active IPN dispatcher since Dec. 2012. He added our expanded categories in August 2013.

Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.

In This Issue

- Raffle Winners
- Dispatcher Meeting -Daytona, FL
- Chapter Stats
- Traffic Alerts
- Pop Quiz
- Damage Calls
- Feed Review -Sacramento
- Ski Season
- Ask QA

Chapter Stats

The numbers are in for the month of November. The top three seats continue to be very close and competitive. This month California reclaims its spot at number 1 with 2197 incidents. This broke down to 926 alerts for LAX, 566 for CAL, 405 alerts for SFO & 300 Alerts for SAN. In addition to California, as a whole being busiest, the San Diego and San Francisco chapters have posted their busiest months since we started. Nice work by all. Florida and New York posted 2131 and 2067, respectively.

The remaining five chapters in the great eight were also very tightly clustered. Pennsylvania posted just six calls more than Connecticut giving them the 5th position. Illinois beat out Ohio by only 3 calls to take the seventh spot. Texas fell from the chart, missing the top eight by just a handful of calls. Awesome work everyone!! Every page counts. Who will make it next month?

Traffic Alerts

All dispatchers were recently emailed regarding a new alert type: Traffic Alerts. The intent behind splitting traffic alerts from Traffic Advisories is to allow some subscribers to filter major traffic-affecting incidents from minor traffic affecting incidents (while leaving the Major Accident category as is). The guidelines for Traffic Alerts is very similar to that of Traffic Advisory with the caveat that the "Alert" is used for major roadways and freeways while the "Advisory" is for feeder and residential streets. No changes to Major Accident were made.

You are encourage to read the full [guidelines here](#) and email support if you have any questions.



Pop Quiz

Police are responding to shots fired, and on arrival the officer is confronted with a male holding a gun and yelling at the officer. The officer calls for additional units to assist. What category would this be paged to?

- A) Violent Crime - the armed subject is involved in a violent criminal act.
- B) Officer Assist - the officer needs help because he is being threatened.
- C) SWAT/ERT - any call for help for a armed subject gets an Emergency Response backup
- D) Shooting/Stabbing - the weapon was fired.

Pick your answer and then look for QA's answer later in the newsletter. How did you do?

Damage Call AND "Mainstream?"

During the last year IPN has made a big push to have dispatchers send out calls that qualify for the expansion groups. This program has been quite successful and rewarding for those who participate. One thing that we have noticed is that a lot of the people sending these calls get tunnel vision and focus solely on the damage aspect of the call. This is OK but it leaves mainstream members in the dark. This includes many media outlets that may have had an interest in the incident.



It is important to remember that many calls that are payable to the expansion groups can be paged to the mainstream groups as well. This means you get the credit and the points for two incidents even though you only covered one event. Pretty cool, right? So, for example, you have a large tree that falls on someone's house and causes heavy damage but there are no injuries or entrapment... Something like this is perfect for Structure Damage and the Special group. The key component here is the "newsworthiness" of the incident. If its a minor call with a broken window or water damage to one apartment then it doesn't need to be paged to the mainstream categories. Larger events or events that make for good photos/video should always go to both places. If you aren't 100% sure please ask the hotline staff for guidance. If they don't know the answer they will hunt down an admin for you.

Feed Review -Sacramento, CA



Sacramento, California, has a county population of 1.4 Million, making it the 6th largest city in California.

The city is located in the north central area of California and experiences a variety of weather, not just typical sunny California temperatures. Heavy rains and snowfall are not uncommon after a hot summer of brush fires.

Transportation includes the Union Pacific and Burlington Northern rail service, as well as light rail commuter services. A variety of State & US Highways, as well as Interstate 5 & 80 run through Sacramento, and are patrolled by California Highway Patrol.

The county is serviced by multiple fire departments, Sacramento City; Sacramento Metro Fire, servicing unincorporated Sacramento county, and some suburbs within the county; Cosumnes Fire serving Elk Grove and Galt; City of Wilton Fire; City of Folsom Fire as well as CalFire operating within the county.

The feeds available in Sacramento are plenty, and cover just about all agencies. There are specific feeds for Sacramento Police, Sac & Sac Metro Fire, Sheriff, and suburban police.

All feeds can be found via our good friends at Broadcastify by [clicking here](#).

Sacramento Fire, Sacramento Metro, Cosumnes, and Folsom Fire have recently launched the use of PulsePoint, which greatly aids in verifying addresses, and units on incidents. The PulsePoint app includes audio feed for all agencies, with the exception of Folsom.

Ski Season

Ski season is here! This means broken bones and wounded pride at higher altitudes. IPN pages many of these incidents each year so we wanted to quickly review the category options.

Technical Rescue - If a skier is injured way up on a trail and unable to make it down themselves this category can be used. It can also be used for a medical emergency on the slope requiring extraction by the ski patrol. One sick person who rides the lift back to base shouldn't be paged. You most likely will not get the details on this unless you monitor the Ski Patrol. They are considered the public safety authority on calls of this nature.

Search & Rescue - If a skier is reported to have gone off the trail or be lost on a mountain then this category is your best choice. If someone just cant be found you will probably want to use Missing Person. Again, the Ski Patrol radio is a good source on this one. Their frequency should be included in the page since most folks don't have these digits memorized.

Trauma Alert - Major injuries with no rescue component should be paged here. These include long bone fractures and head injuries. The level of training for Ski Patrol varies from one resort to the next so you may need to wait for EMS to arrive and update. Medevac requests are an automatic Trauma Alert page when the event is trauma related.





Photo By: Richard Schlarb



Photo provided by: Dan Leavitt

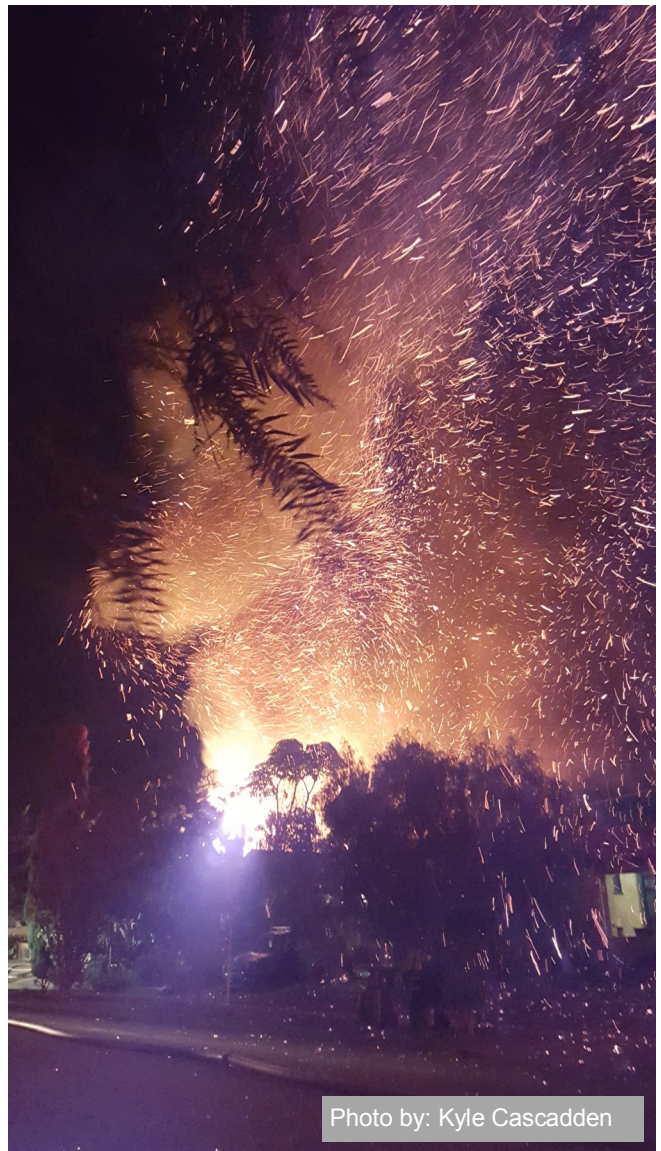


Photo by: Kyle Cascadden

Pop Quiz—Answer

Answer - B -

While each has some merit, the Officer Assist is indented for LEOs in danger requiring immediate assistance. While we do understand there is a gray area, every effort should be made to stick to this principal. If the LEO isnt in danger please consider violent crime, perp search or another applicable category.

Ask QA

-Diesel Spill

"I have FD at scene of a gas station. A car pulled away from the pump with the hose still attached. The captain says about 8 gallons of diesel are on the ground and he asked for the FD chem unit to respond. How do I page this?"

The Hazmat category definition states the spill must be 10 gallons or greater. Although a specialized unit was requested, it is not pageable as Hazmat. If the spill has affected traffic and clean-up is delayed, you could consider a Traffic Advisory.

Do you have a question for our QA staff?

Send it to support@incidentpage.net

Contact Us

Remember, we are here for YOU.

We only have a few dispatchers sending us incident photos, we want your input! Please send us your article suggestions, scene photos, input, and feedback. Remember, this is YOUR newsletter!

Newsletter Story &

Photo Submission:

newsletter@incidentpage.net

General Support:

support@incidentpage.net

Dispatcher Admin Office:

1900 Weld Blvd, Suite 105
El Cajon, CA 92020

Quick Links:

Like us on [facebook](#)

Follow us on [Twitter](#)

Photo By: Richard Schlarb



11/18/15 09:05 Hiawatha (Brown County)| Traffic Advisory 170th St & US 73| School bus roll over with passengers, EMS/KHP O/s, unk number of injurys,| KAN004